

# MARYLAND GENERAL HOSPITAL PATIENT & VISITOR INFORMATION GUIDE



**MARYLAND  
GENERAL HOSPITAL**  
*UNIVERSITY OF MARYLAND MEDICAL SYSTEM*

*Smart Medicine.*

410.225.8000 • [www.marylandgeneral.org](http://www.marylandgeneral.org)

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*Maryland General Hospital: Smart Medicine.*

## Welcome to Maryland General Hospital

On behalf of the entire staff, welcome to Maryland General Hospital. We are a hospital committed to providing quality healthcare and excellent service to our patients and their families.



Since 1881, Maryland General Hospital has served the healthcare needs of Baltimore. Over the years, we have developed a partnership with the community built on dependability and trust. Today, our physicians and staff continue to carry out that legacy by remaining sensitive to the needs of the patients we serve and focusing on quality care.

As a patient, you are the focus of our time and attention and we view you as our special guest.

This patient handbook is designed to help you and your family during your stay with us. It outlines our services and how to access them. Our staff is here to attend to your needs and provide you with all of the special touches that make a difference when you are hospitalized and not feeling your best.

If you have any questions or need additional information about any of our services, please ask your physician, nurse or another member of the hospital's healthcare team for assistance.

Thank you for choosing Maryland General Hospital for your healthcare needs. We are happy to be able to serve you.

Sincerely,

A handwritten signature in cursive script that reads "Sylvia Smith Johnson".

Sylvia Smith Johnson  
President and Chief Executive Officer

## **Mission**

To improve the health of our community through superior, compassionate care and medial education in partnership with our physicians and employees.

## **Goals**

**Quality** – Provide the highest quality of patient care to achieve positive patient outcomes.

**Growth** – Provide increased access and expanded services to more patients. Grow market share through increased volume, physician recruitment, facility planning and maintenance.

**Service** – Exceed patients’ expectations for the services provided. Provide excellence in patient care and support services to meet or exceed physician needs and expectations.

**Stewardship** – Achieve positive financial performance to reinvest in enhanced clinical programs and improved facilities for our patients as well as competitive salaries and benefits for our staff.

**People** – Maximize our human resources through recruitment, retention, training and development, resulting in the provision of excellent clinical care and support services to our patients.

**Community** – Continue our efforts in community outreach to better meet the health and wellness needs of those we serve as well as those we hope to serve.

## **Accreditations**

Accreditation Council for Graduate Medical Education

AABB (American Association of Blood Banks)

American College of Pathologists

American College of Radiology-Mammography

American Diabetes Association

CARF (Commission on Accreditation of Rehabilitation Facilities)

Maryland Institute for Emergency Medical Services Systems – Primary Stroke Center

The Joint Commission

The Intersocietal Commission for the Accreditation of Vascular Laboratories

## **Memberships**

American Hospital Association

Maryland Hospital Association

# **Patient Bill of Rights and Responsibilities**

## **Privacy**

You have the right to personal privacy. This means you have a right to:

- Be asked questions in a private place.
- Be advised if anyone else is present who is not directly involved in your care.
- Refuse to have anyone present who is not directly involved in your care.
- Request a transfer to another room and expect feedback on the status of your request and explanations if the request cannot be filled.

## **Information**

You have a right to know about your health and what we are doing to improve it. You have a right to:

- Know what is wrong with you and what may happen to you because of this.
- Be involved in decisions about your care.
- Know what your caregivers have decided to do to help you get better.
- Know what is involved with tests and other procedures that have been suggested to improve your health.
- Have someone you trust help you understand and make decisions or determine that you are unable to decide for yourself.
- Know who is taking care of you and what training they have.
- Know if there is a research study being done and be allowed to enter it or decide not to enter it.
- Know if there are students involved in your care and how they are being supervised and monitored.
- Not have a procedure done unless you or someone you trust to direct your care is willing to sign a consent form (except in an emergency).
- Have things explained in a way that you can understand.

## **Confidentiality**

- You have a right to have your medical records and information kept private by your caregivers. No one can see your medical records without your permission, except your direct caregivers and those responsible for keeping medical records and reviewing them for quality control.
- You have a right to get a copy of the hospital's Notice of Privacy Practices.

## **Access to Care**

- You have a right to medical care based on how sick you are, and not on how much money you have.
- You have the right to obtain care at another hospital if we cannot provide you with safe care for what is wrong with you.

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## **Financial Assistance**

Maryland General Hospital recognizes its obligation to provide financial assistance to the citizens of the hospital's service area. Although patients are expected to pay for services rendered, patients without insurance or those who do not qualify for state or federal assistance programs may be able to receive care at no charge or at a reduced charge according to their income and family size. To determine eligibility or to discuss other questions, please contact an eligibility specialist at 443-553-2987.

## **General**

- You have the right to have your pain managed aggressively and effectively.
- You have the right to access protective services when needed.
- You have a right to be cared for in a safe environment.
- You have a right to see a specialist at your own expense.
- You have a right to refuse treatment, except when such refusal is against the law.
- You have a right to a bill that lists everything done to you, no matter who is paying.
- You have a right to be taught things you need to know to take care of yourself after you leave the hospital.

## **Your Responsibilities**

It is your responsibility to:

- Provide accurate information about your current condition and past medical history.
- Provide accurate and complete information about yourself (for example: your name, date of birth, social security number, phone number and where you live).
- Tell your caregivers if your condition changes, as soon as it changes.
- Do what your doctor instructs you to do.
- Ask questions when you don't understand something.
- Keep appointments or, when necessary, cancel them early and arrange another date that is better for you.
- Respect the rights of other patients and the hospital's staff.
- Keep noise down.
- Observe our no smoking policy.
- Keep your visitors to two for a shared room and four for a private room.
- Make sure your visitors know they are to follow hospital rules.
- Respect other's property.

If you have any questions or concerns about the Patient Bill of Rights and Responsibilities, ask your Maryland General doctor or nurse for assistance.

## **Advance Directives**

As a patient, you have the right to make healthcare decisions through instructions called advance directives. An advance directive can be used to name someone to make healthcare decisions for you, in the event you become incapacitated and can't make them yourself. An advance directive can also be used to say what your treatment preferences are, especially about medical procedures that might be used to sustain your life. Advance directives, such as a living will or a durable power of attorney for healthcare matters, will help your family and caregivers know your wishes.

If you have advance directives, please bring a copy with you so they can be placed in your medical record. If you don't have any, Maryland General can provide you with a copy for you to complete. To obtain this form, please call one of our social workers at 410-225-8280.

## **The Ethics Committee**

The Ethics Committee provides advice in cases involving life-threatening conditions, medical decision-making and/or withholding of medical treatment. This advice must be in response to the written request of any of the following individuals: patient, physician, registered nurse, social worker, family member, legal guardian, an individual with a durable power of attorney for healthcare matters, or any other healthcare practitioner directly involved in the care of that patient.

The individual requesting advice is required to attend the meeting of the committee, and is welcome to bring other individuals of their choosing. If you are interested in consulting with the committee, please let a member of our medical or nursing staff know, and they will help you complete the proper paperwork.

## **Admissions**

### **Your Stay at Maryland General Hospital**

#### ***What to Bring With You***

You are welcome to bring personal hygiene and hair care products, dentures, and shaving items. We will provide fresh linens, toothbrush, toothpaste, denture cup, bathing materials and hospital gowns. You may choose to bring a nightgown, pajamas, robe and slippers.

#### ***Important Information to Bring***

- A list of medications you are currently taking and any known allergies that you have
- Valid hospital insurance identification cards
- Government-issued picture ID

- Any other forms your insurance carrier requires
- A copy of your advance directives

***Do not bring the following items:***

- Cash or checks
- Purse or wallet
- Jewelry
- Credit cards
- Electronics
- Cell Phones
- Important documents
- Your own medical equipment (walkers, wheelchairs, etc.), unless otherwise instructed by your doctor.
- Any valuable items

These valuables should be sent home with family members for safekeeping. The hospital does not take responsibility for the loss or misplacement of any items that are kept with the patient. If family members are not available to take home valuables, these items can be stored in a sealed envelope in the hospital safe until you are discharged.

Personal medications brought to the hospital will also be sent home after your doctor has been informed of your medication needs.

For your safety, personal medications are not permitted at your bedside unless ordered by your doctor. Please ask your nurse for details.

## **Interpreters**

If you need a foreign language or sign language interpreter, ask your nurse for assistance in making arrangements.

## **Your Healthcare Team**

Maryland General has over 30 medical specialties to get you in good health again. Our job is to care for and about you and your family. A group of experienced and expert staff is here to help you, make you feel comfortable and answer your questions. No matter what your medical concern is, we are here to assist.



## **Medical Staff**

We have over 500 doctors who provide professional care for our patients. Your physician will be primarily responsible for your care during your hospital visit or stay.

Your doctor will issue orders for your care and treatment, confer with other physicians to help in your care, establish which tests and examinations are necessary to diagnose your condition and prescribe treatments and medications. He/she will also determine when you are ready to be discharged and may issue visiting and dietary restrictions if necessary.

## **Nursing Staff**

At Maryland General Hospital, our nursing staff is highly skilled, compassionate and caring. The team includes registered nurses, licensed practical nurses and patient care technicians. The nurses will check on you and monitor your condition and progress.

There is a clinical nurse manager in charge of each unit. If you have any problems or concerns, please ask to see the clinical nurse manager. There are also nursing supervisors during the weekend, evenings and nights overseeing nursing care. If you are not able to resolve your concerns through the nurse manager, the Chief Nursing Officer is also available during the weekday at (410) 225-8993.

## **Patient Safety**

We are committed to providing a safe environment for you to receive care.

As our patient, you play a vital role by becoming an active member of your healthcare team. If you are unable to speak for yourself or do not understand, have a family member or friend advocate for you. Research has shown that patients who take an active part in making decisions about their healthcare are more likely to have better outcomes.

Here's what we encourage you to do:

- **Speak up:** If you have questions about your care, do not keep silent. If you don't understand something, ask again.
- **Pay attention:** Be alert and pay attention to the care you are getting. Tell your nurse or doctor if something doesn't seem quite right. The patient identification bracelet you receive upon admission is important for many reasons. Make sure your nurse or doctor checks this band before they give you medication or other treatment. Notice whether your caregivers have washed their hands, since this is an important way to stop the spread of infections. Don't be afraid to gently remind a doctor or nurse to do this.
- **Educate yourself:** Be sure you understand your diagnosis, medical test you are having and your treatment plan. You and your caregivers should agree on the plan of treatment while you are in the hospital. Read all medical forms and make sure you understand them before you sign anything. Make sure you get the results of all tests and procedures, and ask questions if you don't understand.

- **Medications:** Your doctor, nurse and pharmacist have major roles in medication safety, but you play an important role also. Know what medications you are receiving and why you are taking them. Ask about any side effects of the medications. If you do not recognize a medication, verify that it is for you before you take it. Be sure to tell your doctor and nurse about any allergies you have or negative reactions you have had to medications in the past.
- **Vaccinations:** Make sure your vaccinations are current – even for adults. Vaccinations are available to prevent many diseases including Pneumonia and Flu. You may be able to get vaccinated while you are in the hospital. Please ask your healthcare provider for more information.
- **Surgery:** Prior to your surgery, we will take several precautionary measures, including: verifying your name and date of birth several times prior to the surgery, assisting you in marking the correct area to be operated on so that there is no confusion in the operating room, and giving you an antibiotic before surgery to fight infection. If your surgery requires hair removal, we will only use clippers (and not a razor) to remove the hair. Ask the surgeon what to expect after the surgery. We want you to be as comfortable as possible, so please let us know when you are having pain.
- **Hand washing:** This is the single most important way to prevent infections. Correct hand washing should be performed by nurses, doctors, visitors and you! Staff should be washing their hands before and after every contact they have with you. If you are not sure a doctor, nurse or other healthcare provider has washed their hands before caring for you, please ask them!
- **Respiratory Care:** Many diseases are spread through sneezing and coughing. Cover your mouth and nose when sneezing and coughing to prevent the spread of infection to others. Use tissues and be sure to throw them away after using. Always wash your hands after sneezing, coughing or blowing your nose.

## Standard Precautions

You may notice during your stay at Maryland General Hospital that our healthcare workers use gloves, eyewear or masks as a form of mutual protection from blood and body fluids. Use of these items is a standard precaution to facilitate your safety and theirs during any healthcare procedures. If you have any questions about the use of gloves, eyewear or masks, please ask your nurse or doctor.

## **Customer Service is Important to Us How Are We Serving You?**

### **Patient Advocate**

We are committed to customer service. During your stay at Maryland General Hospital, the hospital's patient advocate may visit you. The patient advocate is the contact between hospital staff and the patient to answer non-medical questions and concerns. Another purpose is handling complaints and serving as an activist for patients and family members. The patient advocate can discuss patient's concerns, address questions, resolve problems or simply listen. The patient advocate can be reached by calling (443) 552-2870.

### **Patient Concerns and Issues**

Maryland General Hospital has an excellent staff of dedicated physicians, healthcare professionals and employees who are trained to treat you in accordance with nationally recognized standards of patient safety and quality. If you have a concern about patient care or safety at Maryland General, please contact the Nurse Manager or Charge Nurse. You may also contact the patient advocate at (443) 552-2870. Your concerns will be addressed as quickly as possible and you will be contacted regarding the outcome.

If you feel that hospital management has not adequately addressed your concern, you have the right to contact the following:

- Maryland Department of Health and Mental Hygiene, Office of Health Care Quality at (410) 402-8015, or submit a written complaint to: Office of Health Care Quality, Spring Grove Hospital Center, Bland Bryant Building, 55 Wade Avenue, Catonsville, Maryland 21228.
- The Joint Commission's Office of Quality Monitoring: Toll-free 1-800-994-6610. Available 24 hours/7 days or email: [complaint@jointcommission.org](mailto:complaint@jointcommission.org).

### **Patient Surveys**

As part of Maryland General Hospital's customer service program, we regularly survey our patients to rate how well we provide care to you. Once you are discharged, you may receive a call to participate in a satisfaction survey. Participating in the survey is voluntary and your comments are kept confidential. We thank you in advance for your feedback so that we may continue to provide outstanding patient care.



If you liked our service please tell a friend or write us a letter. The highest reward we can receive from a patient is a compliment.

## **Patient Services**

### **Television Service**

For your convenience, color televisions are provided by Maryland General Hospital free of charge. Please be considerate of other patients by playing your television softly and turning off your TV at bedtime.

Maryland General Hospital does not allow personal televisions in the hospital. See channel listings below:

5 – TNT	12 – FOX (WBFF)
6 – USA	16 – ABC (WMAR)
7 – WGN	17 – NBC (WBAL)
8 – TBS	18 – CBS (WJZ)
9 – BET	26 – Patient Information Channel

### **Telephone Service**

For your convenience, Maryland General Hospital offers complimentary local phone service. This free service is available in most patient rooms.

#### ***Patient Telephone Information:***

To make a local call: Dial 71 + the area code + the phone number

***Long distance calls cannot be charged to your room. You must call collect or bill the call to your credit card or phone calling card.***

To make a long distance call: Dial 72 + 0 + the area code + the phone number.

## **Nutrition Services**

Maryland General Hospital's Food and Nutrition department strives to ensure that your meals are tasty and contribute to your healing process. All food is fresh and prepared in the central kitchen, adjacent to the cafeteria on the ground floor.

Each day a menu is given to you at your first meal so you can select your preferences for your next meal and/or for the following day.

### **Nutrition Education**

Using a team approach, registered dietitians and physicians complete nutrition assessments and provide nutritional education appropriate to your health condition.

#### **Patient Meals Are Served During These Hours:**

Breakfast – 7:30 a.m. to 10:30 a.m.

Lunch – 11:30 a.m. to 3:30 p.m.

Dinner – 4:30 p.m. to 7:30 p.m.

## **Gourmet Meals**

Want a special touch added to your meals? For special occasions, or to make any day unique, Maryland General Hospital is pleased to offer gourmet meals. The meals consist of three courses with restaurant-style entrees. Please let your nurse know if you desire this service and allow 24 hours advance notice.

There is an additional charge for this service.

## **Care Management - Social Services**

The Care Management department at Maryland General is available to assist patients and their families with the emotional, psychological, social and financial aspects of a hospital stay. The department's services include discharge planning, counseling and referrals to community agencies for additional services. To allow time for us to assist you in the best manner possible, please contact the department early in your stay by calling (410) 225-8280 or by asking your nurse or doctor.

## **Spiritual Care Services**

Maryland General Hospital strives to provide health care services for the whole person – body, mind and spirit. Our staff respects each patient's religious and spiritual beliefs and cultural needs. We also offer a chapel for prayer, meditation and quiet time.

Please encourage your family members to contact your church, parish, synagogue, mosque, temple or house of worship if you desire spiritual care. We honor your religious beliefs and encourage you to draw upon your spiritual resources for healing.

Spiritual care providers are available, upon request, to provide sacraments, e.g. communion, prayer, sacrament of the sick, etc. Ask your nurse for assistance in getting this service.

## **Chapel Location**

When entering the hospital through the main lobby, the chapel is on the right across from the Cashier's Office.

## **Pharmacy**

Pharmacists work with your doctors and nurses to make certain you get the most out of your medication therapy. Our pharmacists are essential members of the healthcare team.

## **For Family and Friends to Know**

### **Patient Information**

For general patient information such as room numbers, phone numbers and patient condition, please dial the Information Desk at (410) 225-8300 between 8 a.m. and 8:30 p.m. for assistance.



Information regarding patient diagnosis or expected outcome is not available from the Information Desk. Maryland General is obligated under federal law not to disclose any health information about patients. If you need additional medical information, it should be obtained from the patient's physician by the designated family spokesperson.

### **Discharge Time**

Discharge time is 11 a.m. on the day of discharge. This time may vary based upon physician orders and individual circumstances. You are responsible for arranging transportation on the day of your discharge.

### **Smoking Policy/Smoking Cessation**

To protect the health and safety of our patients, guests and employees, Maryland General Hospital is a non-smoking facility. Maryland state law prohibits smoking in the hospital. We thank you for respecting this and refraining from smoking.

Smoking plays a significant role in increasing the risk of heart attack, stroke, lung disease and cancer. If you smoke and wish to stop, ask your healthcare provider for assistance with a smoking cessation consultation.

### **Visitor Policies**

All visitors must stop at the Information Desk in the main lobby to receive a visitor pass before going to a patient's room. Passes are to be returned to the Information Desk upon leaving the hospital. Identification is required to visit certain hospital units, and the number of visitors may be limited, depending on the patient's condition.

Visitors are asked to follow these guidelines when seeing patients at Maryland General:

- No more than two visitors are permitted in semi-private rooms at one time. In private rooms, no more than four visitors are permitted at one time.
- Visitors who have colds, infections, rashes, fever, etc., should not visit patients. Anyone who has been exposed to chickenpox in the past two weeks and who has not previously had chicken pox should not visit patients.

- Visitors should wash their hands before and after visiting a patient.

Flowers are allowed on all units except the Intensive Care Unit (ICU).

Visiting hours for the hospital are as follows:

- **Obstetrics Unit** – 12 noon to 8 p.m. daily. Children under 12 years old are not allowed on the unit without permission.
- **Medical/Surgical Units** – 12 noon to 8 p.m. daily.
- **Rehabilitation Unit** – 12 noon to 8 p.m. daily.
- **Behavioral Health Unit** – 6 p.m. to 7 p.m. Monday through Friday; 1:30 p.m. to 2:30 p.m. and 7 p.m. to 8 p.m. on Saturday and Sunday
- **Geropsychiatric Unit** – 4 p.m. to 8 p.m. Monday through Friday; 12 noon to 8 p.m. on Saturday and Sunday
- **Intensive Care Unit** – 11 a.m. to 12 noon; 1 p.m. to 2 p.m.; 3 p.m. to 4 p.m.; 5 p.m. to 6 p.m.; and 7 p.m. to 8 p.m. Visitors are reminded that ICU patients, because of the severity of their condition, cannot receive flowers or accept telephone calls.



## **Cafeteria Hours**

For full-course, sit-down meals, the cafeteria prepares hot entrees, soup, salad bar, hot and cold beverages and a variety of desserts. Visitors are welcome during any of the posted hours.

<b>Breakfast:</b>	6:30 a.m. to 10:00 a.m.
<b>Lunch:</b>	11:00 a.m. to 2:00 p.m.
<b>Light Fare:</b>	2:00 p.m. to 2:30 p.m. 3:30 p.m. to 4:00 p.m.
<b>Dinner:</b>	4:00 p.m. to 6:30 p.m.

The cafeteria is located on the ground floor of the hospital, directly below the main lobby.

## **Gift Shop**

The gift shop offers personal items, greeting cards, assorted snacks and beverages. It also has an extensive selection of gifts and magazines. The gift shop is open weekdays from 9:30 a.m. to 7:30 p.m.; 11:00 a.m. to 4:00 p.m. on Saturdays and 12:00 p.m. to 4:00 p.m. on Sundays. For more information, call ext. 8088.

## **Automatic Teller Machine (ATM)**

An ATM is located on the hospital's ground floor across from the cafeteria. The machine is accessible 24 hours a day. Users are charged a bank fee to use the ATM.

## **Parking**

Maryland General Hospital has two paid parking facilities to serve patients and guests. Both parking facilities are open 7 days a week, 24 hours a day.

- *Madison Garage (Connected directly to the main hospital building)*
- *Eutaw Garage (Located at the north end of Linden Avenue)*

## Phone Numbers You May Need

### Services Offered at Maryland General Hospital

Patient Advocate Phone Number:

Hotline 443-552-2870

Admitting	410-225-8829
Allergy/Immunology (Family Health Center)	410-225-8800
Behavioral Health Center	410-462-5767
Cardiology	410-225-8450
Center for Addiction Medicine	410-225-8240
Chemical Dependency Services (Inpatient Substance Abuse)	410-225-8626
Center for Addiction Medicine (Outpatient Substance Abuse)	410-225-8240
Community Health Education Center	410-225-2000
Dermatology (Family Health Center)	410-225-8083
Dialysis Center (Renal Lab)	410-225-8202
Emergency Department	443-552-2650
Endocrinology	443-552-2960
ENT/Otolaryngology (Ear, Nose & Throat)	443-552-2653
Family Health Center	410-225-8800
Gastroenterology	410-225-8787
General Surgery	443-552-2898
Geriatrics (Acute Care for the Elderly)	443-552-2630
Infectious Disease	410-225-8404
Joslin Diabetes Center	443-552-2960
Laboratory	410-225-8460
Nephrology	410-225-8480
Neurology	410-225-8290
Neurosurgery	410-225-5790
New Vision Program (Substance Abuse)	410-225-8626
Ophthalmology	410-225-8070
Orthopaedics	443-552-2600
Pain Management	443-552-2665
Pediatrics (Linden Pediatrics Associates)	410-225-8780
Plastic Surgery	410-225-8975
Podiatry	410-225-8815
Pulmonary Medicine	410-225-8010
Radiology (Imaging Services)	410-225-8080
Rehabilitation Center	410-225-8320
Sleep Center	410-225-8566
The Institute of Human Virology	410-225-8369
Urology	410-225-8083
Vascular Surgery	443-552-2900
Women's Health (OB/GYN Services)	410-225-8991
For Questions on Inpatient Services:	410-225-8000

If you don't see the number of the department or service you are trying to reach, please call the hospital's main number.

Main Number:

(410) 225-8000

Website: [www.marylandgeneral.org](http://www.marylandgeneral.org)

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## **Hotel Accommodations**

For the convenience of your family and friends, the following hotels are located near the Maryland General Hospital campus.

Biltmore Suites Hotel  
205 West Madison Street  
Baltimore, MD 21201  
(410) 728-6550

Clarion Hotel Peabody Court  
612 Cathedral Street  
Baltimore, MD 21201  
(410) 727-7101

Days Inn Inner Harbor  
100 Hopkins Place  
Baltimore, MD 21201  
(410) 576-1000

Mount Vernon Hotel  
24 West Franklin Street  
Baltimore, MD 21201  
(410) 727-2000

Tremont Park Hotel  
8 East Pleasant Street  
Baltimore, MD 21202  
(410) 576-1200

Sheraton Baltimore City Center  
101 West Fayette Street  
Baltimore, MD 21201  
(410) 752-1100

Sheraton Inner Harbor Hotel  
300 South Charles Street  
Baltimore, MD 21201  
(410) 962-8300

# Maryland General Hospital Location Guide



## Directions to Maryland General Hospital

### FROM THE NORTH

Take 695 to Exit 23 (I-83 South). Take I-83 to Exit 3 (Guilford Avenue). Go two blocks to Madison Street and make a right. Maryland General Hospital is located a few blocks on the right, just past Howard Street.

### FROM THE SOUTH

Take 695 to Exit 7A (Baltimore-Washington Parkway). Go north until the Parkway ends and becomes Russell Street. Take Russell Street to Martin Luther King Jr. Boulevard (located between the two Camden Yard stadium complexes). Take Martin Luther King Jr. Boulevard past U.S. Route 40 about six blocks to Linden Avenue. Turn right and Maryland General Hospital is located on your left.

From I-95, take Exit 53. Go to Martin Luther King Jr. Boulevard and follow directions above.

### FROM THE EAST

Take I-95 to the Fort McHenry Tunnel exit at Route 395 and follow signs to Martin Luther King Jr. Boulevard (located between the two Camden Yard stadium complexes). Take Martin Luther King Jr. Boulevard past U.S. Route 40. Go about six blocks to Linden Avenue. Turn right, the hospital is on your left.

## **FROM THE WEST**

Take the Baltimore Beltway to Exit 15A (U.S. Route 40/Baltimore National Pike). Head east toward Baltimore City. Stay on Route 40 until you reach a short stretch of highway (an unfinished interstate). Continue east until the Martin Luther King Jr. Boulevard exit. Make a left on Martin Luther King Jr. Boulevard and travel north until you reach Linden Avenue. Turn right and the hospital is on the left.

## **Parking:**

Two paid parking facilities are open 24 hours, 365 days a year to serve patients and visitors.

- Madison Garage (Connected to the main hospital building)
- Eutaw Garage (Located at the north end of Linden Avenue)

## **Mass Transit Directions:**

### **The Metro (Subway):**

The State Center Station, located at the Maryland State Office Complex on Preston Street, is located two blocks from the hospital.

### **Light Rail:**

The hospital is conveniently located within walking distance of the Cultural Center stop (at the Meyerhoff Symphony Hall) and the Centre Street stop (at the Maryland Historical Society).

### **Bus:**

The hospital is served by the 5, 19, 21, 27 and 91 bus lines.

## **How to Make a Donation to Maryland General Hospital**

Maryland General Hospital is a private not-for-profit hospital and relies in part on the generosity of individuals, foundations and corporations to help fulfill our mission to the community we serve. You can contribute to Maryland General in a variety of ways. To do so, please make checks payable to Maryland General Hospital. Contributions should be mailed to the UMMS Foundation at 110 S. Paca Street, 9th Floor, Room 113, Baltimore, MD 21201. You may also donate online at our website: [marylandgeneral.org](http://marylandgeneral.org). For additional information, call (410) 225-8235 or (410) 328-5770. We thank you in advance for your generous support.

Maryland General Hospital is part of the University of Maryland Medical System.

Thank you for allowing us to serve you.



**827 Linden Avenue  
Baltimore, Maryland 21201  
(410) 225-8000  
[www.marylandgeneral.org](http://www.marylandgeneral.org)**





## My Medication List

Patients are encouraged to record medications and prescriptions administered during your hospital stay. Use this sheet next time you visit your physician for follow-up at Maryland General Hospital.

*Patient's name:* \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

## My Medication List

Patients are encouraged to record medications and prescriptions administered during your hospital stay. Use this sheet next time you visit your physician for follow-up at Maryland General Hospital.

*Patient's name:* \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_

**Medication Name/Date Started:** \_\_\_\_\_

Doctor: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy's phone number: \_\_\_\_\_

Reason for Taking: \_\_\_\_\_

Dose (mg, drops, etc.): \_\_\_\_\_

Time of Day Taken: \_\_\_\_\_